

KH

H A I R ACADEMY

KH Hair is synonymous with the provision of exceptional and forward-thinking training. At the heart of the business is the KH Hair Training Academy which was named as 'Training Academy of the Year' at the 2017 British Hairdressing Business Awards. An integral part of the business model since the early days of KH Hair, its aim is to take raw talent from across the East Midlands and help to train and develop young people for a successful career in hairdressing.

The Academy's state-of-the-art facilities include a working salon where trainees can run their own column and train in all skills up to Level 3 Diploma for Hair Professionals. In addition, the Academy now runs a barbering Diploma alongside the hairdressing programme which gives them additional skills and options for their future in the industry.

So, not only can you earn while you learn - unlike a college-only education - but check out these 10 most useful things you will become skilled at as an apprentice with KH Hair.



1. Hairdressing skills

Sounds obvious but the main thing you will learn is hairdressing skills. From the techniques and approach that make up the perfect consultation and the back bar experience, to cutting and styling, setting and dressing. You'll also cover various colouring techniques, men's cutting and the essential knowledge and understanding that will make you an all-round successful hairdresser.

2. First-class customer service

A key part of the programme is engraining customer service skills. This is an essential part of the training programme as it helps trainees understand how to interact with clients, deal with challenging situations and present a professional appearance at all times.



3. Front of house duties

Training will cover reception duties which means meeting and greeting clients, taking payments, developing a professional telephone manner and general customer relations. You'll also learn about retail products and how to sell them to clients as well as maintaining a welcoming and professional reception area.

4. Assisting stylists

You will learn how to prepare work areas for stylists and colour technicians, as well as preparing their clients for their upcoming services. This will also include how best to look after clients and provide them with refreshments to keep them comfortable and relaxed.

5. Maths and English essentials

Applying maths and English in the workplace is a really useful part of being an apprentice and we have recently taken on a qualified school teacher to assist trainees who may need additional help with basic numeracy and literacy skills.. This will help you feel more confident to speak and listen in client consultations, work out ratios and percentages for colour formulations and learn how to problem solve on the spot.

6. Professional development

This includes everything from time management, building confidence and creating a positive impression of yourself and KH Hair, through to developing and maintaining effectiveness at work, using your own initiative and professionalism.

7. Effective team work

Working as a team is essential at every stage in your career, so the focus will be on building relationships with colleagues and clients and communicating effectively. You will learn how to develop yourself within the company by setting targets and goals to achieve your full potential as part of the team.



8. Taking responsibility and ownership

You will learn life skills, time management and awareness of the industry's requirements. You will learn how to deal with difficult situations, develop leadership skills, gain confidence and independence and become an effective self-manager - a core part your growth and progression.

9. Career-boosting enhancements

Additional training above and beyond your NVQ training will include attending shows and exhibitions and entering photographic competitions and will extend to product training days to develop knowledge and retail skills. Courses are also attended outside the Academy, including at the Wella Studios in Manchester and specific courses on specialist areas of training which are particularly important in the third year.



10. Be your own boss!

You will have the opportunity to join the KH Hair Young Enterprise Group - a programme designed for those who have a desire and a passion to become more involved with the business management of running a salon and may have a goal to own or run their own salon in the future. The relevant training and knowledge offered on the course will equip you with all the business skills needed to complement your hairdressing skills in order to prepare you for life as a salon manager or owner.

If you would like to be part of this award-winning team or want more information about our apprenticeship programme, please call 0115 972 7407 or email donna@khhair.co.uk

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